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THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.  
Serial No. : 09/632,341  
Filed : 3 Aug 2000  
  
Examiner : Rachel L. Porter  
Group : 3626  
  
Entitled : System and Method for Measuring and Managing  
Performance in an Information Technology  
Organization  
Docket No. : END920000041US1

Commissioner For Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING UNDER 37 CFR 1.8(a)**

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